

CAMPING MUNICIPAL L'ORGATTE

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www.campingmunicipalorgatte.com



"PITCH" RESERVATION CONTRACT

Between the undersigned, it is agreed to rent a pitch under the general conditions stipulated on the back

Name..... Forename.....
Address.....
Zip code..... Town..... Nationality.....
Telephone..... Portable.....
Email.....
Vehicle Registration..... Model..... Colour.....
Animal ☐ Yes ☐ No Race..... Name.....

(tattooed, vaccinated, kept on a leash, category 1 and 2 prohibited) vaccination record up to date to be presented on the day of arrival.

Arrival date..... **from 2 p.m.**

Departure date..... **before 12 noon**

☐ Pitch with electricity

(provide an extension of at least 15m to 20m and European plug)

☐ Location without electricity

☐ Tent

☐ Caravan

☐ Campervan

Size of the installation:X.....

TRIP PARTICIPANTS

Name	Forename	Date of birth
1		
2		
3		
4		
5		

AMOUNT OF DEPOSIT

(20% of the total cost of the stay + €14 booking fee)€

☐ CB (distance selling)

☐ Bank transfer

☐ I acknowledge that I have read and unreservedly accept the general terms and conditions of sale and the rules on the back of the document.

☐ I UNDERTAKE TO PAY THE BALANCE WHEN I ARRIVE AT THE CAMPSITE.

Made in

The.....

Signature of the lessee (marked "read and approved")

GENERAL TERMS AND CONDITIONS FOR BOOKING A PITCH

The purpose of these General Terms and Conditions for Booking is to define the terms and conditions for booking, paying for, modifying and cancelling a pitch at the L'Orgatte municipal campsite.

1. BOOKING TERMS AND CONDITIONS

- The person signing the contract must be of legal age. Minors unaccompanied by their parents are not permitted.
- Reservations can only be made using this contract, duly completed and accompanied by:
 - o A deposit of 20% of the total cost of the stay, non-refundable in the event of cancellation except for justified medical reasons.
 - o a 14€ booking fee, non-refundable in the event of cancellation.
- The booking only becomes final after email confirmation from the campsite.
- The invoice will be made out in the name given at the time of booking.
- Any false declaration will render the contract null and void, with the deposit and booking fee retained by the campsite.
- The booking is personal and non-transferable. It cannot be transferred or sublet.
- A maximum of 6 people is allowed per pitch.
- A pitch number may be allocated at the time of booking; this is indicative and may be changed before arrival for organisational reasons.

2. TERMS OF PAYMENT

- For all bookings, **the balance of the stay is due on arrival.**
- For stays of one month or more, monthly payments are possible with the agreement of the management.
- For arrivals without a booking, payment must be made the day before departure.

3. ACCEPTED PAYMENT METHODS:

bank transfers, credit cards, cash.

4. CHANGES AND CANCELLATIONS

Changes

All requests for modifications must be made in writing (by post or email). They will be accepted subject to availability.

Cancellation

- All cancellations must be notified by registered letter with acknowledgement of receipt.
- In the event of cancellation or early departure, no refund will be made. The sums paid will be retained, except in cases of force majeure (death or illness of a participant in the stay) and, in such cases, proof must be provided. Administration fees will be retained.
- All stays are payable from the date of arrival to the date of departure stated on the booking contract.

5. TERMS AND CONDITIONS OF STAY

- Check-in: **from 2pm.** Check-out: **before 12 noon.**
- Any check-out after 12 noon will incur an additional night's charge.
- From 1 July to 31 August, the minimum booking period is 3 nights.
- Per pitch: 1 installation only, maximum 2 vehicles (second vehicle subject to a surcharge).
- 'Accueil Vélo' pitches can accommodate up to 6 people.
- 'Accueil Vélo' stays cannot exceed 3 nights.
- Any additional guests not declared in advance must be accepted by the management.
- The campsite may refuse access to groups or families exceeding 6 people per pitch.
- In case of delay, the tenant must notify the campsite. If no news is received within 24 hours, the booking will be cancelled without refund, and the pitch will be reallocated.

6. STORAGE

- Unoccupied equipment may only be left on the site with the Management's agreement and only on the designated pitch. A fee, displayed at reception, will be payable. **No dead garages are allowed in July and August.**

7. PETS

- Pets (except category 1 and 2 animals and exotic pets) are accepted (maximum 2 per pitch) for a fee, provided they are kept on a leash. An up-to-date vaccination certificate must be presented on arrival.

8. EQUIPMENT LOANS

- A deposit of €30 is required for any equipment loan (baby chair, European plug, iron).

This will be cashed in if the equipment is not returned.

The Management reserves the right to expel any person who does not comply with the internal regulations or causes a nuisance to others, without compensation.

9. IMAGE RIGHTS

• Unless you object in writing, you authorise Camping municipal L'Orgatte to photograph, film or record you during your stay, and to use these images or recordings on any medium (website, social networks, etc.) for the sole purpose of promoting the campsite, for a period of 5 years, without damaging your dignity or reputation.

This authorisation also applies to persons staying with you and is granted free of charge.

10. MEDIATOR

In the event of a dispute and after contacting the establishment's customer service department, any customer of the campsite has the option of referring the matter to a consumer mediator. The contact details of the mediator to whom the customer may refer the matter are as follows:

CM2C – 14 rue Saint Jean – 75017 PARIS – Tel: 01.89.47.00.14