

## INTERNAL RULES OF THE L'ORGATTE MUNICIPAL CAMPSITE:

### **1. CONDITIONS OF ADMISSION:**

To be admitted to enter, settle and/or stay at the Orgatte campsite, you must have been authorised to do so by the manager or their representative, who is responsible for ensuring the good management, safety and order of the campsite, as well as compliance with these internal rules. Staying on the campsite implies acceptance of the provisions of these rules and a commitment to comply with them. Minors unaccompanied by their parents will not be admitted. Only 6 people per pitch are allowed.

### **2. POLICE FORMALITIES:**

Anyone staying at least one night on the campsite must first present proof of identity to the manager or his representative.

### **3. SETTING UP:**

Tents or caravans and related equipment must be set up in the designated area, in accordance with the instructions given by the manager or his representative. Only one tent or caravan is permitted per pitch.

**Double-axle caravans are strictly prohibited in order to protect the environment, as their weight may damage the sandy soil of the campsite.**

### **4. RECEPTION DESK:**

Opening hours are displayed at the entrance. The reception desk provides all information about the campsite's services, details of where to buy food and drink, sports facilities, tourist attractions in the surrounding area and various useful addresses (doctors, hospital, nurses, etc.).

A complaints book is available at reception for guests to use. Complaints will only be considered if they are signed, dated and as specific as possible, reporting relatively recent events.

These rules and regulations are displayed at the entrance to the campsite and at the reception desk.

### **5. FINANCIAL CONDITIONS – FEES:**

Camping services will be charged according to the current rates displayed at the entrance and at the reception desk. The amount due will be calculated based on the number of nights and participants.

For reservations, payment for the stay must be made in full upon arrival at the campsite.

Tourist taxes imposed by the Community of Communes are not included in our rates. They are charged per day, per person aged 18 and over, and paid with the balance for the stay. Our prices include VAT.

### **6. EQUIPMENT LOANS:**

A deposit of €30 (cheque or credit card) will be required when borrowing equipment (subject to availability).

### **7. NOISE AND SILENCE:**

Campsite users are asked to keep noise to a minimum and avoid any discussions that may disturb their neighbours. Sound devices must be adjusted accordingly. Car doors and boots must be closed as quietly as possible. There must be complete silence between 11 p.m. and 7 a.m.

### **8. ANIMALS:**

**In accordance with Article 211-1 of the Rural Code and the relevant ministerial decrees and orders**, dogs of the 1st and 2nd categories are prohibited on the campsite. Dogs and other animals must not be allowed to roam freely or be left alone on the campsite in the absence of their owners, who are civilly responsible for them.

A maximum of two animals per pitch will be accepted.

The vaccination certificate must be presented at the entrance to the establishment.

### **9. VISITORS:**

After being authorised by the manager or their representative, visitors may be admitted to the campsite under the responsibility of the campers who are hosting them. Without exception, visitors must report to reception upon arrival to register and pay the applicable fee. This fee is displayed at the entrance to the campsite and at the reception office.

If they wish to stay overnight, they are considered as additional persons and are liable for the applicable fee.

### **10. VEHICLE TRAFFIC AND PARKING:**

On arrival, park in the car park located at the entrance.

Inside the campsite, the speed limit is 10 km/h.

Traffic is prohibited between 10.30 p.m. and 7 a.m.

Only vehicles belonging to campers staying at the campsite are allowed to drive on the campsite. It is strictly forbidden to park on neighbouring pitches, obstruct traffic in the alleys or prevent new arrivals from setting up. Each pitch has space for one vehicle. Any additional vehicles must be parked in the car park at the entrance to the campsite.

### **11. MAINTENANCE AND APPEARANCE OF THE FACILITIES:**

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite. It is forbidden to pour waste water on the ground or into the drains.

Caravan owners must empty their waste water in the facilities provided for this purpose.

Washing clothes and dishes is prohibited between 10 p.m. and 8 a.m. Washing is strictly prohibited outside the bins provided for this purpose. Clothes must be hung up in a discreet manner so as not to disturb neighbours. Under no circumstances may clotheslines be attached to trees. Plants and floral decorations must be respected.

Campsite users are required to place their rubbish in bin bags before disposing of it in the containers provided for this purpose, located in the campsite's outdoor car park.

In the interests of recycling, please sort glass and plastic. For obvious hygiene reasons, no outdoor bins will be allowed on the site.

Campers are not permitted to hammer nails into trees, cut branches or plant anything. It is also not permitted to mark out the boundaries of a pitch using personal items or to dig into the ground. Any damage caused to vegetation, fences, the ground or the campsite facilities will be charged to the person responsible.

The pitch used during the stay must be left in the same condition as it was found on arrival.

## **12. SAFETY:**

- **Fire: The use of wood, charcoal and gas barbecues and open fires is PROHIBITED.**

Only electric barbecues are permitted. Barbecues must be extinguished by 9.45 p.m.

Cookers must be kept in good working order and must not be used in dangerous conditions. In the event of a fire, immediately notify the Management and follow the safety instructions posted in the toilet blocks and at reception. Fire extinguishers may be used if necessary. A first aid kit and a defibrillator are available at reception.

- **Liability, theft:** The general obligation to supervise the campsite is an obligation of means. The Management cannot be held liable for theft, loss and/or damage of any kind during or following a stay. Although security is provided in July and August, campsite users are advised to take the usual precautions to safeguard their belongings. Campers are responsible for their own facilities and property and must report any suspicious persons to the manager.

The campsite declines all responsibility in the event of trees or pinecones falling on equipment or vehicles.

## **13. GAMES:**

No violent or disruptive games may be played near the facilities or on the playgrounds or sports fields. Ball games are prohibited in the campsite's walkways due to the risk of fire, damage to satellite dishes and broken tiles. The city stadium is open from 10 p.m. to 8 a.m.

## **14. DEPARTURE PROCEDURES:**

Campers are requested to notify the reception office of their departure the day before. Campers who intend to leave before the reception office opens must pay for their stay the day before, if this has not been done on arrival.

## **15. STORAGE:**

Unoccupied equipment may only be left on the site with the management's consent and only in the designated area, subject to the applicable fee. Storage is not available during July and August.

## **16. BREACH OF THE INTERNAL RULES:**

In the event that a camper disturbs the stay of other users or fails to comply with the provisions of these internal rules, the manager or his representative may, verbally or in writing if he deems it necessary, give formal notice to the camper to cease the disturbance. In the event of a serious or repeated breach of the internal regulations and after formal notice by the manager to comply, the manager may terminate the contract, resulting in the immediate departure of the tenant without any compensation. In the event of a criminal offence, the manager may call on the police.

## **17. SPECIAL CONDITIONS:**

In accordance with current regulations, the Orgatte campsite is a tourist establishment exclusively intended to accommodate campers who, for leisure purposes and on a temporary basis, use camping accommodation consisting of a tent, caravan or motorhome. Access to the site is therefore prohibited to anyone using one of these shelters either as permanent or long-term accommodation or for commercial purposes. Similarly, users of the site are prohibited from engaging in any commercial activity or advertising on the site.

Access is prohibited to street vendors, door-to-door salespeople, walkers, picnickers and non-campers.

**THE MANAGEMENT**