## INTERNAL RULES OF THE L'ORGATTE MUNICIPAL CAMPSITE:

<u>ADMISSION CONDITIONS</u>: To be admitted to enter, settle in, and stay on the l'Orgatte campsite, you must have been authorised to do so by the manager or his representative, who is obliged to ensure the good keeping, safety and good order of the campsite, as well as compliance with the application of these internal regulations.

Staying on the campsite implies acceptance of the provisions of these rules and the commitment to comply with them.

<u>POLICE FORMALITIES</u>: Any person who must stay at least one night in the campground must first present the manager or his representative with an identity document.

Minors who are not accompanied by their parents will not be admitted.

<u>INSTALLATION</u>: The tent or caravan and related equipment must be set up in the location indicated, in accordance with the instructions given by the manager or his representative. Only one installation per location will be permitted.

EQUIPMENT LOAN: A deposit will be required when equipment is loaned (subject to availability).

RECEPTION DESK: Opening hours are posted at the entrance. At the reception desk you will find all the information on the services of the campsite, information on the possibilities of refuelling, the sports facilities, the tourist attractions of the surroundings and various addresses that may be useful (doctors, hospital, nurses etc.).

A complaint book is available at the reception desk and is available to users. Claims will only be considered if they are signed, dated, and as accurate as possible, reporting relatively recent facts.

<u>FINANCIAL CONDITIONS – FEE</u>: Camping services will be invoiced according to the current rate displayed at the entrance and at the reception desk. The amount due will be based on the number of nights and participants. For reservations, the payment of the price of the stay must be paid in full on arrival at the campsite.

Tourist taxes instituted by the Community of Communes are not included in our rates. They are collected per day, and per person aged 18, and paid with the payment of the stay. Our prices include VAT

NOISE AND SILENCE: Campground users are urged to avoid noise and discussions that may disturb their neighbours. The sound equipment must be adjusted accordingly. Door and trunk locks should be as discreet as possible. There must be total silence between 11 p.m. and 7 a.m.

## ANIMALS:

In accordance with Article 211-1 of the Rural Code and the implementing decrees and ministerial orders, 1st and 2nd category dogs are prohibited.

Dogs and other animals must not be left at large, or even locked up on the campsite, in the absence of their owners who are civilly responsible for them.

Only a maximum of 2 pets will be allowed per pitch.

At the entrance to the establishment, the vaccination record will MUST be presented.

<u>VISITORS</u>: After being authorized by the manager or his representative, visitors may be admitted to the campground under the responsibility of the campers who receive them. They must, without exception, present themselves at the reception desk upon arrival to register and pay the current rate. If they want to stay overnight, we ask you to declare them as an extra person at the reception desk when they arrive at the campsite.

TRAFFIC AND PARKING OF VEHICLES: On arrival, park in the car park located at its entrance. Inside the campsite, vehicles must travel at a speed limited to 10 km/h. Traffic is prohibited between 11 p.m. and 7 a.m.

Only vehicles belonging to campers staying there may circulate on the campsite. It is strictly forbidden to park on neighbouring spaces, to obstruct traffic in the alleys, or to prevent the installation of new arrivals. The pitches have space for their vehicle. Any additional vehicles must be parked in the car park at the entrance to the campsite.

**DRESS AND APPEARANCE OF FACILITIES**: Everyone is required to refrain from any action that could affect the cleanliness, hygiene and appearance of the campground and its facilities, including sanitary facilities. It is forbidden to throw waste water on the ground or in the gutters.

"Caravanners" must empty their wastewater in the facilities provided for this purpose. Washing is strictly forbidden outside the bins provided for this purpose. Drying laundry should be done discreetly and without disturbing the neighbors. Under no circumstances should wires be connected to the shafts to serve as drying racks. Plantings and floral decorations must be respected.

It is mandatory for campsite users to put their rubbish in rubbish bags before throwing it in the containers provided for this purpose and located in the campsite's outdoor car park.

In the name of recycling, it is requested to sort glass and plastic, no personal outdoor bins will be allowed on the personal pitch for obvious hygiene reasons.

Campers are prohibited from driving nails into trees, cutting branches, or planting. It is also not permissible to demarcate the site of a plant by personal means, nor to dig the ground. Any damage to the vegetation, fences, land or campsite facilities will be the responsibility of the perpetrator.

The pitch, which will have been used during the stay, must be maintained in the condition in which the camper found it when he entered the premises.

## SAFETY:

Fire: The use of wood, charcoal, gas barbecues and fires on land are PROHIBITED. Only electric barbecues are allowed. Stoves must be kept in good working order and not used in hazardous conditions. In the event of a fire, notify management immediately

and apply the safety instructions posted in the comfort stations and at the reception area. Fire extinguishers can be used if necessary. A first aid kit can be found at the reception desk.

<u>Liability, Theft</u>: The general obligation to supervise the campsite is an obligation of means. The Management cannot be held liable in the event of theft, loss or damage of any kind whatsoever, during or following a stay. Although security is provided, camp ground users are invited to take the usual precautions to safeguard their equipment. The camper retains responsibility for his own installation and must report to the manager the presence of any suspicious person.

The campsite declines all responsibility in the event of trees or pine cones falling on equipment and vehicles.

GAMES: No violent or disturbing games may be organised near the facilities or on the playgrounds or sports areas.

<u>DEPARTURE PROCEDURES</u>: Campers are invited to notify the reception desk of their departure the day before it. Campers intending to leave before the opening time of the reception office must make the payment for their stay the day before, if it has not been made on arrival.

**DEAD GARAGE**: Unoccupied equipment may only be left on the land with the agreement of the management and only in the location indicated, subject to the fee in force.

There will be no dead garage during the months of July and August.

**SIGNAGE**: These internal rules are posted at the entrance to the campground and at the reception desk. It will be given to the customer at their request.

**BREACH OF THE INTERNAL REGULATIONS**: In the event that a tenant disrupts the stay of other users or does not comply with the provisions of these internal regulations, the manager or his representative may, orally or in writing if he deems it necessary, give notice to the latter to cease the disturbance. In the event of a serious or repeated breach of the internal rules and after formal notice by the manager to comply with them, the latter may terminate the contract resulting in the immediate departure of the tenant without any compensation. In the event of a criminal offence, the manager may call in the police.

## **SPECIAL CONDITIONS**:

In accordance with the regulations in force, the Orgatte campsite is a tourist establishment whose sole purpose is to welcome campers using, for their leisure purposes and, on a temporary basis, a camping shelter consisting of a tent, a caravan or a motorhome. Access to the land is therefore prohibited to any person using one of these shelters, either as a permanent or long-term means of accommodation, or for commercial purposes. Similarly, it is forbidden for users of the land to engage in any act of commerce or commercial advertising on the land.

Access is forbidden to street vendors, canvassers, walkers, picnickers, non-campers.

It is forbidden to play ball in the paths of the campsite because of the risk of fire that could result, unhinged satellite dishes, broken tiles...

Washing clothes and dishes is forbidden after 10 p.m. and before 8 a.m

Showers and sinks will be closed after 10:30 p.m

Children's games open from 9:30 am to 10 pm

The campsite gates open at 7am and close at 11pm from 1st July to 31st August.

Barbecues must be turned off at 9:45 p.m

Stays made by reservation are payable on arrival.

Visitors who are present for more than 4 hours must present themselves at the reception desk and pay the amount according to the current rate per person payable at the campsite reception.

LA DIRECTION